PENTHOUSE CATS BOARDING CATTERY

www.penthousecats.co.uk

Licensed by the Local Authority 009950/01

Under the personal management of Mr Paul Phillips Old Mill Lane Cowley Uxbridge Middlesex UB8 2JH Tel: 01895 200035

TERMS & CONDITIONS

The Cattery is of brick construction, well ventilated and bright. Each pet has spacious accommodation, inside which is heated & outside. Pets also receive individual attention from our trained staff.

A VETERINARY SURGEON IS ON CALL OR IF YOU WISH WE WILL CALL YOUR VET

VACCINATIONS: FELINE ENTERITIS - CAT FLU also PROTECTION from FLEAS & WORMS

- **REQUIRED:** All pets <u>must</u> have a **CERTIFICATE OF VACCINATION** valid at time of boarding, covering the above viruses. Remember your pets **Vaccination Certificate** <u>only last for twelve</u> <u>months</u>. All cats must be neutered.
- **VET FEES:** Any Veterinary charges incurred during the boarding period of your pet, is your **full** responsibility, <u>including</u> any Transporting charges carried out by the Cattery. It is strongly recommended that your pet's health is checked before boarding?

INSURANCE: It is strongly advised to have your pet Insured for Veterinary Fees, but not compulsory **PLEASE NOTE:** Pets will <u>NOT</u> be accepted in the Cattery for any of the following reasons:

♦Vaccinations not valid

♦Pets less than 5 months old or pet over 19 years old (at our discretion).

•Pets Boarded in another establishment within 21 days, prior to boarding with us.

Same household cats maybe separated under certain circumstances.

•Cats will be fed wet & dry food am & pm, unless otherwise agreed in writing.

MEDICATION: Cats on Medication (we cannot guarantee to give aggressive cats medication).

FEES: Fees are payable on arrival at the cattery.

Payment by Cash or Cheque Payable to PENTHOUSE CATS

No booking will be accepted until the enclosed BOOKING FORM has been SIGNED and RETURNED.

CANCELLATION: We require a reasonable period of <u>Notice</u> of Cancellation. If a cancellation is made within **14** days of your booking date, then the full total booking fee will be made.

The cattery reserves the right to dispose of pets not collected within fifteen days of the collection date shown on the booking form.

iALL PETS ARE BOARDED AT THE SOLE RISK OF THE OWNERS)

BOARDING FOR CATS

INSPECTION INVITED: By appointment only.

(Arrivals & Collections)

BUSINESS HOURS

Monday to Friday: 09.15 am to 11.00 am & 4.30 pm to 5.30 pm (Summer April to October)
: 09.30 am to 11.00 am & 5.00 pm to 5.30 pm (Winter November to
March)Saturday: 10.00 am to 11.30 am
: 10.00 am to 11.00 am

<u>Closed</u> : All Public & Bank Holidays for Arrivals & Collections

SPECIAL NOTE: PETS MAY NOT BE DELIVERED OR COLLECTED OTHER THAN THE ABOVE STATED TIMES

Bookings during high peak times (Easter, July, August & Christmas), will be charged for the period you requested at the time of booking and no reduction of the fee will be given if you decide to reduce your booking thereafter.

Early collection day by prior arrangement only

You are charged by the day, which also includes the arrival and collection day

INSURANCE COVER is the owner's responsibility (*Although not compulsory, advisable*)

SHORT PERIOD BOOKINGS

A minimum charge of FIVE Days will be levied in MAY, JUNE & SEPTEMBER

A minimum charge of SEVEN Days will be levied in JULY & AUGUST

EASTER: Minimum charge Seven Days

CHRISTMAS: Minimum charge Seven Days thereafter a minimum charge of £34.00

No refunds are given for cats brought in later or collected earlier than agreed at the date of booking.

CHARGES are calculated per day boarded (You are charged for the day you arrive & collect).